



Town Hall Meeting Notes from Tuesday, May 21, 2024 Meeting Includes Homeowners' Forum & Committee Reports

Homeowner's Forum

- Resident –
 - Re: recent surveys – you don't have the ability to go backwards in the survey to change your mind; can we look into the possibility of enabling that?
 - Board Response: Sorry, but we're using a free product and it doesn't allow that. We would have to pay for another survey software that has that feature and we're not willing to do that.
 - Re: recent surveys – I thought it was just lawn care, but you included pots, etc.
 - Board Response: The survey was called Landscaping and Lawn Care – pots, etc. is landscaping.
- Resident –
 - What's the result and status of the columns on the portico?
 - Board Response:
 - We're still working with our insurance company and their insurance company.
 - Their insurance company said they'd pay for 10ft, we're trying to get them to pay for more.
 - Cost to repair will be approx. \$12K; we're working diligently to get it fixed; insurance company agreed to pay approx. only \$2K.
 - There is no structural damage to the columns, just cosmetic damage.
- Resident –
 - Wants to voice concerns without giving the Board an opportunity to respond:
 - Lawn – glad to hear we're working on new lawn service.
 - Roof – glad to hear we're working on it.
 - Pool – really question the timing – to have the pool fixed now and there have been people who wanted to use it.
 - Dining Room – we've spent lots of \$\$ removing the popcorn on the ceiling and she questions the quality of the work; there's a crack on the ceiling.
 - Sidewalks on community – appears that work has started but there are barricades up but she doesn't know if they were put up by our contractors or the city.
 - Locks on the irrigation – she feels like it's insulting – she thinks we're taking a shotgun approach.
 - ACC – she feels like residents are reluctant to plant, place, replace, etc. because of the heavy handedness approach we're taking.
 - As good stewards, our HOA fees are among the higher in the nation – we're higher than average; we've had increases and 2 special assessments.
- Resident –
 - When is the roof RFP going to go out?
 - Board Response:
 - Yes, we have a tentative firm date – we're working on getting the RFP out and something committed by the end of June.
 - The challenge is that things are more difficult for a corporation than they are for an individual. As an individual you can request a bid and let a contract in a couple of days. As a corporation, the RFP must be reviewed by many people, then the bids must be evaluated by a number of people, presented to the Board and the Board must make the decision.
 - Re: Pool – why isn't it done?
 - Board Response:
 - To stay within our budget we allowed the contractor to “work us in”, so between our rainy days and the contractor having other priorities, our pool has been delayed.
 - Additionally, we had to do the pool now; to wait longer, it likely would have cost us considerably more.
- Resident –
 - Re: Roofing – do we have an insurance policy, so we can file a claim on the roof?
 - Board Response: Yes, and we have filed a claim.
 - Re: She has a problem in her yard that was made by a cut in the spillway. The spillway has degraded substantially. Will the Board hold her responsible for repairing that spillway that was damaged as a result of a cut made by the irrigation people?

- Board Response: No
- **General Announcements –**
 - Dana Giggy – If your air conditioner goes out, there are several people in community who have portable AC units they would be happy to lend you. If you have one to loan, let Jerriann know. If you need one, contact Jerriann or if she's not here, contact a Board member.
 - GVEC will also provide you with a portable AC unit if you have a service contract with them.
 - AACOG – info on bulletin board – they will do a lot of things for us because we're seniors.

Reports from Committees, Subcommittees and Community Announcements

- Christine Taylor, Activities – Report given by Mary Lewis because Christine is at the hospital with Earl. Next activity is on 4th of July. It will be very much like last year:
 - Golf cart parade, line up at 9:30, parade will leave at 10. Decorate golf cart week to draw interest to the event.
 - Hot dogs/chili dogs, potato salad, beans for lunch. Tickets will be \$10.
 - They will put flags out a week before.
- Ann McMaster, ACC & Community Enrichment
 - ACC Applications available on website – give all apps to Lodge Manager. Committee will expedite emergencies but not routine things. The committee meets once a month. When you get an approved app, they'll give you a green placard to put in a visible place so Associa won't write you up.
 - Poker guys – look for another player.
 - Potluck is on June 11th and theme is Fun in the Sun.
- Betsy Berg, Communications and Website
 - Website password has changed to Resident's Page – if you don't have it, call her.
 - The website is offering more and more info all the time, especially forms.
 - One form on site is lawn care requests – complete it and send it to Jerriann and she'll enter it in the work order book.
 - She'd like to see the same approach added for irrigation requests in the future.
- Lisa Kelly, Lodge Committee
 - Bingo this Friday.
 - Produce Market time change – starting at 10:30, ending at noon.
 - Honor wall – what they'll need some donations to WishList and 5"x7" photo from veterans – either from when in uniform or current. Goal is to unveil at a Veteran's Day ceremony.
 - Resident request – can we move it to a place where people see it (i.e., a different hallway)?
- Neil Sorensen, Pool Committee
 - Pool is full! But not quite ready for swimming.
 - Friday morning is tentative date to be able to go in the pool.
- Patty Crawford, Welcoming Committee
 - New residents
 - John Duclos, on Oak Court
 - Bob & Davene Lee on Pheasant
- Craig Taylor, Social Committee
 - Donated couple hundred dollars to Lodge Committee
 - Next event June 15, Back to the Oldies/Father's Day